

Hak Cipta milik Politeknik Negeri Jakarta

## REPORT OF INTERNSHIP



TRANSLATION OF INTERNATIONAL COOPERATION DOCUMENTS OF THE MINISTRY OF COMMUNICATIONS AND DIGITAL AFFAIRS

> Zahwa Nur Hikmah 2208411024

## **\_ITEKNIK**

**ENGLISH FOR BUSINESS COMMUNICATION AND** 

**PROFESSIONAI** 

DEPARTMENT OF BUSINESS ADMINISTRATION

POLITEKNIK NEGERI JAKARTA

**DEPOK** 

2025



 Hak Cipta milik Politeknik Negeri Jakarta Hak Cipta:

## STATEMENT OF APPROVAL OF INTERNSHIP

a. Title

of International Cooperation Translation of the Ministry **Documents** Communications and Digital Affairs

Author

1) Name

2) Student ID Number

Study Program

d. Department Duration of Internship

Place of Internship

Zahwa Nur Hikmah

2208411024

English for Business Communication and

Professional

**Business Administration** 

20 January - 9 May 2025

The Ministry of Communications and Digital

**Affairs** 

(Jl. Medan Merdeka Barat No. 92, RT. 2/RW. 3, Gambir, Kecamatan Gambir, Kota Jakarta Pusat, Daerah Khusus Ibukota Jakarta 10110)

Jakarta, 9 May 2025

Supervisor of PNJ

Dr. Ina Sukaesih, Dipl, TESOL, M.M, M.Hum. EIN. 196104121987032004

Supervisor of Industry/Company

Approved by,

Study Program

ESOL, M.M, M.Hum. EIN. 196104121987032004



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## **PREFACE**

All praise and gratitude to God Almighty, for it is by grace and blessings that the author can complete the Report of Internship, which was carried out at the Ministry of Communications and Digital Affairs. The writing of this Report of Internship is part of the requirements to obtain the Applied Bachelor's degree at Politeknik Negeri Jakarta. The author realizes that without the help and guidance of many parties, it would have been challenge to complete this Report of Internship. Therefore, the author would like to express gratitude to:

- 1. Dra., Ina Sukaesih, Dipl.TESOL., M.M., M.Hum as the Coordinator of the English for Business and Professional Communication (BISPRO) Study Program and as an academic supervisor to guide the author in the preparation of this Report of Internship.
- Ichwan Makmur Nasution as the Head of the Center of International Affairs (PUSKI) of the Secretariat General of the Ministry of Communications and Digital Affairs has given the opportunity for the author to participate in the internship period at the company.
- Iswarayuda Bayu Agutama, M.Eng as the Head of the Bilateral Institutional Team, the Center of International Affairs and is a mentor or industrial supervisor.
- All staff and employees of the Bilateral Institutional Team, the Center of International Affairs have provided a lot of assistance and knowledge during the internship.
- 5. The author's parents, family and friends have provided material assistance, prayers, and motivation for the author.

Finally, the author hopes that God Almighty will be pleased to repay all the kindness of all those who have helped. Hopefully, this Report of Internship will bring benefits to the development of knowledge.

Depok, 24 May 2025

Zahwa Nur Hikmah 2208411024



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## **CHAPTER I**

## INTRODUCTION

## 1.1 Background

Internship is an academic activity that aims to provide students with real work experience in the industrial world or government institutions. Through this internship, students can apply the knowledge they have acquired during their academic studies to the industrial environment. This practice is necessary to align higher education with the needs of the industry, offering students a tangible perspective of the professional world. Intership is also a graduation requirement for students at Politeknik Negeri Jakarta, where at the end of the program, students are required to prepare a report on the activities carried out during the internship and submit it for academic purposes.

As a sixth-semester student of the English for Business and Professional Communication Study Program (BISPRO), the author recognizes the importance of English proficiency not only for verbal communication but also in translating official documents, writing formal correspondence, and cross-cultural interactions. Therefore, the practice implements language skills, business communication, and an understanding of legal and diplomatic documents in a real work environment. The author had the opportunity to undertake practice at the Bilateral Institutional Team under the Center for International Affairs. This unit has a strategic role in preparing technical policies in substance analysis, advocacy, and governance of international institutional relations. The choice of this institution was based on its alignment with studies focus on international business communication and the need to understand the practice of English for Business and Professional Communication within a government context.

During the internship period, the author was allowed to engage in various diplomatic and administrative activities. The main tasks included drafting

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and revising international cooperation documents with partner countries. The author also contributed to the process of translating official documents, making official notes and letters, and preparing materials for ministerial meetings. A particularly valuable experience was the author's participation in weekly meetings regularly held by the Center for International Affairs. Involvement in these activities provided a deep understanding of technical diplomacy, the structure of international legal texts, and government bureaucracy standards.

Through this practice program, the author gained a practical understanding of the importance of mastering the technical aspects of professional tasks, workplace culture, and ethical conduct in a governmental environment. This experience has served as a significant foundation in preparing for a professional career, particularly in international communication and diplomacy.

## 1.2 **Scope of Activities**

During the internship at the Ministry of Communications and Digital Affairs, the Center of International Affairs, the author was involved in bilateral and multilateral cooperation activities. The scope of activities carried out includes:

- 1. Drafting, revising, and translating Memorandum of Understanding (MoU) between Indonesia and various partner countries.
- 2. Preparing and drafting administrative documents, such as Office Memos to request input and feedback from Work Units and Office Letters for coordination with the Ministry of Foreign Affairs.
- 3. Preparing speech materials or bilateral meeting materials for the minister with various countries; and
- 4. Taking minutes of meetings related to various discussions.



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## 1.3 **Time and Place of Implementation**

The time and place of implementation of internship carried out by the author are as follows:

Address : Jl. Medan Merdeka Barat No.9 2, RT.2/RW.3,

Gambir, Kecamatan Gambir, Kota Jakarta Pusat,

Daerah Khusus, Ibukota Jakarta 10110

Date of Time : 20 January – 9 May 2025

Allocation of Time: 4 Months

## 1.4 **Objectives and Benefits**

## 1.4.1 **Objectives**

The objectives of this internship are as follows:

- 1. To understand the process of drafting and revising international cooperation documents, such as Memorandum of Understanding (MoU) between countries.
- 2. To develop skills in translating official documents from English to Indonesian.
- 3. To enhance abilities in preparing administrative documents such as official notes (Nota Dinas) and official letters (Surat Dinas) within a government institution;
- 4. To gain experience in preparing materials for ministerial meetings and in taking minutes of meetings.

## 1.4.2 **Benefits**

The expected benefits from the implementation of this internship are as follows:

## 1. Benefits for the Author

- 1. To gain practical experience in international cooperation in digital communications and affairs, enriching understanding of the dynamics of bilateral and multilateral relations within the government environment.
- 2. To improve English language skills, especially in diplomacy and the translation of official intergovernmental documents.

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- 3. To develop administrative and documentation skills, such as drafting official memos, official letters, and ministerial meeting materials.
- 4. To understand coordination, communication, and management processes of international cooperation documents within government institutions.

## 2. Benefits for Politeknik Negeri Jakarta Students

- . To provide a real-world overview of the application of business and professional communication knowledge in diplomacy and international relations.
- 2. To offer a reference for other students who wish to undertake intenship at government institutions, particularly at the Ministry of Communications and Digital Affairs, and introduce career prospects in the field of international cooperation.
- 3. To create opportunities for collaboration between educational institutions and government agencies.

## 3. Benefits for the Ministry of Communications and Digital **Affairs**

- 1. To receive support from interns in managing international cooperation documents, translation, and preparation of meeting materials, thereby increasing the efficiency of the bilateral institutional team's work.
- To gain new perspectives and fresh energy from students who can contribute to administrative processes, documentation, and implementing digital diplomacy activities.
- 3. To establish mutually beneficial cooperation with educational institutions for human resource development, and contribute to the education and training of future professionals in communication and international relations.



## Hali Cinta

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## CHAPTER IV CLOSING

## 4.1 Conclusion

Based on the results of internship that have been carried out for four months at the International Institutional Center of the Ministry of Communications and Digital Affairs, especially in the Bilateral Cooperation Negotiation for ICT Market division, the author gained a lot of experience that supports the development of academic and professional abilities in the field of international business communication, especially in the field of international cooperation document translation.

During the practice program, the author was directly involved in drafting, translation, and revising international cooperation documents, such as Memorandums of Understanding (MoU), Arrangements, and administrative documents including Official Notes and Official Letters. The author also actively documented bilateral meetings and prepared diplomatic materials for the Minister. Through these activities, the author developed a deeper understanding of bureaucratic processes, the importance of maintaining consistency and accuracy in translating international cooperation texts, and the challenges of adapting diplomatic and legal terms from the source language to the target language.

Based on the analysis, the author found that the dominant translation ideology applied was domestication, which required the translator to search for terms and expressions commonly used in the target language. The most frequently used techniques in translating international cooperation documents were literal translation and established equivalent. This approach was taken to maintain the sentence structure and consistent terminology between the Source Language (SL) and the Target Language (TL), ensuring that the meaning is conveyed and aligned with previously translated international cooperation texts.



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## 4.2 **Suggestion**

During the author's internship, the author provided recommendations and suggestions to the Ministry of Communication and Digital Affairs, particularly to the Division of Bilateral Cooperation Negotiation for the ICT Market at the Center for International Affairs. The author appreciates and values the suggestions and constructive feedback the mentor gave throughout the internship period. In the future, it is recommended that an official glossary of legal and diplomatic terms be created in the process of translating international cooperation documents. Additionally, there are editorial and substantial differences between the draft MoU prepared by the Ministry of Communications and Digital Affairs and the version provided by partner countries. Therefore, it is suggested that coordination between divisions be enhanced to discuss important structures and terms in the documents prior to finalization by providing a template or style guide as an official for editorial and substantial standards in international cooperation documents.

## POLITEKNIK NEGERI JAKARTA



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<a href="https://peraturan.go.id/">https://peraturan.go.id/</a>



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## **ATTACHMENT**

## Attachment 1. Original Certificate from the Company/Industry



a Barat No. 9, Jakarta 10110 Telp./Fax. (021) 3500959 www.komdigi.go.id

## SURAT KETERANGAN

Nomor: 792/SJ.8/KP.01.06/05/2025

Yang bertanda tangan di bawah ini:

Nama Ichwan Makmur Nasution, S.SI., M.Sc.

197506252002121002

Jabatan Kepala Pusat Kelembagaan Internasional Kementerian Komunikasi dan Digital Instansi

## Menerangkan bahwa:

1. Nama Zahwa Nur Hikmah NIM 2208411024

Bahasa Inggris untuk Komunikasi Bisnis dan Profesional Administrasi Niaga Program Studi

Jurusan Universitas Politeknik Negeri Jakarta 20 Januari 2025 - 9 Mei 2025 Periode Magang

telah selesai melaksanakan magang/praktik kerja pada Satuan Kerja Pusat Kelembagaan Internasional, Sekretariat Jenderal, Kementerian Komunikasi dan Digital.

Demikian surat keterangan ini dibuat agar dapat digunakan sebagaimana mestinya.

Jakarta, 27 Mei 2025 Kepala Pusat Kelembagaan Internasional



Ichwan Makmur Nasution, S.SI., M.Sc.

- 1. Kepala Biro Sumber Daya Manusia dan Organisasi
- 2. Yang bersangkutan



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**Attachment 2. Company Overview** 



The Ministry of Communications and Digital Affairs is one of the state ministries in the Republic of Indonesia responsible for administering government affairs in the fields of communication and information. It is located at Jl. Medan Merdeka Barat No. 9, Central Jakarta 10110. The establishment of the Ministry of Communications and Digital Affairs is in accordance with Presidential Regulation Number 140 of 2024 concerning the Organization of State Ministries.

As a strategic institution, the Ministry of Communications and Digital Affairs has the main task of managing communication and digital transformation, which includes the development of digital infrastructure, supervision of the digital space, protection of personal data, as well as the management of public communication and media. In carrying out its duties, one of the main focuses is to accelerate national digital transformation. This involves building reliable technology infrastructure, utilizing digital technology in the government sector, developing an inclusive digital ecosystem, and enforcing regulations in the digital space to create a safe and productive internet environment. Additionally, the Ministry of Communications and Digital Affairs plays an important role in protecting the personal data of Indonesian citizens, in line with the increasing complexities of the digital era. Monitoring data breaches, overseeing activities in the digital space, and educating the public are integral parts of the ministry's duties.

The organizational structure of the Ministry of Communications and Digital Affairs is presented as follows:



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## MENTERI 1, SA BID, HEREIM 2, SA BID, SOSSAL, EKCHNONE, DAN BLEAVA 3, SA BID, HOMENBUGSI DAN MEDIA MASSA STAF AHLI STA WAKIL MENTERI SEKRETARIAT INSPEKTORAT JENDERAL

## Attachment 3. Other attachments (real work results, photos, or activity documents)

## **Documentation of Internship Certificate**





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laporan, penulisan

kritik atau tinjauan suatu masalah.

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## **Documentation of Internship Activities**

MEMORANDUM OF UNDERSTANDING BETWEEN

THE MINISTRY OF INFORMATION AND TELECOMUNICATIONS OF THE REPUBLIC OF SERBIA

THE MINISTRY OF COMMUNICATIONS AND DIGITAL AFFAIRS OF THE REPUBLIC OF INDONESIA

COOPERATION IN THE FIELD OF POSTAL SERVICES

The Ministry of Information and Telecommunications of the Republic of Serbia and the Ministry of Communications and Digital Affairs of the Republic of Indonesia, hereinafter referred to individually as "the Party" and collectively as "the

**Desiring** to establish a successful business cooperation and exchange of experiences in the field of postal services;

Considering the Parties are members of the Universal Postal Union and realising significant cooperation among the postal operators within the Universal Postal Union and their specialized bodies;

Pursuant to the prevailing laws and regulations of the respective countries,

e reached the following understanding:

MEMORANDUM SALING PENGERTIAN ANTARA

KEMENTERIAN KOMUNIKASI DAN DIGITAL REPUBLIK INDONESIA

DAN

KEMENTERIAN INFORMASI DAN TELEKOMUNIKASI REPUBLIK SERBIA

TENTANG

KERJA SAMA DI BIDANG LAYANAN POS

Kementerian Komunikasi dan Digital Republik Indonesia dan Kementerian Informasi dan Telekomunikasi Republik Serbia, yang selanjutnya secara individu disebut sebagai "Pihak" dan secara bersama-sama disebut sebagai "Para Pihak";

Menginginkan untuk membangun kerja sama bisnis yang sukses serta pertukaran pengalaman di bidang layanan pos;

Mengakui keselarasan tujuan strategis Para Pihak, dengan penekanan kuat pada modernisasi, peningkatan kualitas layanan, memastikan kepuasan pengguna, dan peningkatan layanan pos;

Menimbang Para Pihak adalah anggota Kesatuan Pos Sedunia (Universal Postal Union) dan menyadari adanya kerja sama yang signifikan di antara operator pos dalam Kesatuan Pos Sedunia dan badan-badan khususnya;

Sesuai dengan hukum dan peraturan perundang-undangan yang berlaku di masing masing negara;

## **English Version**

## BETWEEN

THE DIRECTORATE OF POST AND BROADCASTING OF THE MINISTRY OF COMMUNICATIONS AND DIGITAL AFFAIRS OF THE REPUBLIC OF INDONESIA

CHINA NATIONAL PHILATELIC CORPORATION OF THE PEOPLE'S REPUBLIC OF CHINA

CONCERNING

JOINT ISSUE OF STAMPS

The Directorate of Post and Broadcasting of the Ministry of Communications and Digital Affairs of the Republic of Indonesia and China National Philatelic Corporation of the People's Republic of China, hereinafter referred to singularly as

Desiring to strengthen the friendly relation between the Republic of Indonesia and the

The Parties have agreed on an Arrangements, as follows:

## **Translated Version**

## ANTARA

DIREKTORAT JENDERAL EKOSISTEM DIGITAL KEMENTERIAN KOMUNIKASI DAN DIGITAL REPUBLIK INDONESIA

DAN

CHINA NATIONAL PHILATELIC CORPORATION REPUBLIK RAKYAT TIONGKOK

MENGENAL

PENERBITAN PRANGKO BERSAMA

Direktorat Jenderal Ekosistem Digital Kementerian Komunikasi dan Digital Republik Indonesia dan China National Philatelic Corporation Republik Rakyat Tiongkok, yang selanjutnya disebut secara tunggal sebagai "Pihak" dan secara bersama-sama sebagai "Para Pihak",

Berkeinginan untuk memperkuat hubungan persahabatan antara Republik Indonesia dan Republik Rakyat Tiongkok,

Sesuai dengan hukum dan peraturan yang berlaku di negara masing-masing,

Para Pihak telah sepakat pada Perjanjian sebagai berikut:

## **English Version**

## **Translated Version**

## Dilarang mengumumkan dan memperbanyak sebagian atau seluruh karya tulis ini dalam bentuk apapun Pengutipan tidak merugikan kepentingan yang wajar Politeknik Negeri Jakarta laporan, penulisan kritik atau tinjauan suatu masalah.

 Hak Cipta milik Politeknik Negeri Jakarta Dilarang mengutip sebag

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KEMENTERIAN KOMUNIKASI DAN DIGITAL RI SEKRETARIAT JENDERAL PUSAT KELEMBAGAAN INTERNASIONAL

## Official Notes



## SUPPLEMENT OF THE MINISTER OF COMMUNICATIONS AND DIGITAL AFFAIRS

BILATERAL MEETING BETWEEN INDONESIA AND FINLAND

OBJECTIVE: To discuss potential cooperation between Indonesia and Finland in the development of digitalization and data utilization. Finland is renowned for its trusted capabilities in ensuring the secure, efficient, and reliable operation of basic infrastructure, data processing, and various digital services. Indonesia seeks to explore collaboration opportunities in digitalization, artificial intelligence, quantum computing, and the development of 6G networks.

## BACKGROUND:

- the Directorate Empowerment (APTIKA) planned to explore Digital Technopreneurship Cooperation with Finland for
- 2. In September 2023, Finnish Ambassador Mr. Pekka Kaihilahti and Danish Commercial Counselor Jacob **Kahl Jensen** met with the Minister of Communications and Digital Affairs to discuss knowledge sharing for the Public Protection and Disaster Relief (PPDR) Information System.



## Official Letter

Statement of the Minister of Communications and Digital Affairs of the Republic of Indonesia. Al Summit 2025

Paris, France, 11 February 2025

If AI could have just one impact in Indonesia, we would want it to bridge the digital divide and empower our people by strengthening our digital infrastructure to support and enhance other critical sectors. By fostering a robust Al-driven ecosystem, we can drive innovation, improve efficiency, and ensure sustainable growth across industries such as education, agriculture, and disaster management.

Indonesia is a vast and diverse country with over 17,000 islands, more than 270 million people, and hundreds of languages. While our cities are rapidly embracing digital technology, millions in rural and remote areas still face challenges such as limited internet access, outdated infrastructure, and a lack of digital literacy. Al must not be a privilege that benefits only urban populations or large corporations because its true potential lies in creating opportunities for every Indonesian, regardless of where they live.

## **Supplement of The Minister**

## **Statement of The Minister**



## **Documentation of Internship Activities**

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**Hak Cipta:** 





The author is attending a weekly coordination meeting







The author is attending a briefing meeting with the mentor

## NEGERI JAKARTA



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## **Attachment 4. Internship Mentoring Form**



10.

## KEMENTERIAN PENDIDIKAN TINGGI, SAINS, DAN TEKNOLOGI POLITEKNIK NEGERI JAKARTA

## ADMINISTRASI NIAGA

Jalan Prof. Dr. G. A.Siwabessy, Kampus UI, Depok 16425 Telepon (021)7863534, Fax (021) 7270034, (021) 7270036

Hunting Laman: http://www.pnj.ac.id e-pos: humas@pnj.ac.id

## INTERNSHIP MENTORING FORM\* (SUPERVISOR OF PNJ)

Title of Internship Report : TRANSLATION OF INTERNATIONAL COOPERATION DOCUMENTS THE MINISTRY OF COMMUNICATIONS AND DIGITAL AFFAIRS

Day/Date No. **Internship Material** Signature 1. 21 Maret 2025 Chapter 1 2. Chapter 2 25 April 2025 3. Chapter 3 15 Mei 2025 4 11 Juni 2025 Chapter 4 5. 23 Juni 2025 Signature Attachment 6. 7. 8. 9.

Depok, 23 June 2025

Dr. Ina Sukaesih, Dipl, TESOL, M.M, M.Hum. EIN. 196104121987032004

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