

Ć Hak Cipta milik Politeknik Negeri Jakarta **INTERNSHIP REPORT** (LAPORAN PRAKTIK KERJA LAPANGAN)



IMPLEMETATION OF TRANSLATION SKILLS FOR AGREEMENT DOCUMENT IN PT. BANK TABUNGAN **NEGARA (PERSERO) Tbk.**

> NISRINA FIRYAL PRILANDHIA 2108412003 **TEKNIK**

ENGLISH FOR BUSINESS AND PROFESSIONAL COMMUNICATION STUDY PROGRAM

MAJORING IN BUSINESS ADMINISTRATION

DEPOK

2024

1



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LEGITIMATION PAGE

LETTER OF APPROVAL INTERNSHIP REPORT

Title : Implementation of Translation Skills for Agreement Document in P7

Bank Tabungan Negara (Persero) Tbk.

b. Compiler

1) Name : Nisrina Firyal Prilandhia

2) Student ID Number : 2108412003

Study Program : English for Business and Professional Communication

d. Focus : Translation of Agreement Document

Major : Business Administration

Time of Implementation : 1 February 2024 - 31 May 2024

Place of Implementation : PT. Bank Tabungan Negara (Persero) Tbk. (Name and Company Menara Bank BTN. Jl. Gajah Mada No. 1 Jakarta Address)

PNJ Advisor

Depok, 24 Juli 2024 Company Supervisor

Septina Indrayani, S. Pd., M. Tesol

NIP. 9202016020919810916

Ulfa Olivia

NIK. 12765

Authorize, Head of English for Business Communication Study Program

(Dr. Dra) Tesol, M. M., M.Hum) Pax196609161992031002



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FOREWORD

○ Hak Cipta mili Praise the writer's gratitude to Allah SWT. because for His blessings and grace, the writer can complete this internship report. The writing of this internship report was carried out in order to fulfil one of the requirements to achieve the Applied Bachelor's degree. The writer realizes that without the help and guidance of various parties, from the lecture period to the preparation of the internship report, it would be difficult for the writer to complete this report. Therefore, the writer would like to thank:

- 1. Mrs. Dr. Dra. Ina Sukaesih, Dipl. TESOL, M. M., M. Hum, as the Head of English for Business and Professional Communication Study Program, who has provided support and guidance during the lectures.
- 2. Ms. Septina Indrayani, S. Pd., M. Tesol, as the Internship Supervisor, who has provided time, energy, and thoughts to direct the writer in the preparation of this internship report.
- 3. Mr. Ade Surya Lesmana, as the Head of the Learning Management Division at PT Bank Tabungan Negara (Persero) Tbk. who has been very helpful in providing valuable opportunities to learn and develop in the Learning Management Division.
- 4. Ms. Ulfa Olivia, as the Internship Supervisor Mentor at PT Bank Tabungan Negara (Persero) Tbk. who has provided guidance and support during the internship period.
- 5. The writers parents and family who have provided endless moral and material support.
- 6. Lastly, the writer would like to thank all those who have provided support and guidance during this internship journey. Without their help and encouragement, the writer's achievements would not have been this great.

Through this report, the writer hopes to share sincerely and honestly about every experience and learning that the writer has gained during the internship.

Depok, 24 Juli 2024

Nisrina Firyal Prilandhia



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CHAPTER I

INTRODUCTION

1.1 **Background**

Translation can be understood in two ways, as a product and as a process. When viewed as a product, the emphasis is on the final translated text that the translator produces. On the other hand, as a process, translation involves the steps a translator takes to convert the source text (ST) into the target text (TT) in a different language. This process-oriented perspective focuses on the translator's role and the techniques they use to achieve the final translation (Munday, 2004). As stated by (Molina & Albir 2002). Translation also requires various techniques that can help the translation process. Translation techniques are the result of choices made by the translator whose validity depends on questions related to the context, the purpose of the translation, the reader's expectations, etc. The translation skills that writer have developed during this internship are all the more relevant because of the challenges faced in the translation process. The translation skills that the writer has developed during this internship become more relevant due to the challenges faced in the translation process.

The selection of PT Bank Tabungan Negara (Persero) Tbk. as the place to carry out the writer's internship was based on several careful considerations. First, as one of the government-owned banks that has an extensive network, the writer believes that the internship experience at this company will provide a deep insight into the banking industry in Indonesia. In addition, the good reputation of PT Bank Tabungan Negara (Persero) Tbk. in managing human resources and employee development is also a determining factor in the selection of Bank Tabungan Negara (Persero) Tbk. as a company where the writer underwent internship activities. As part of the English for Business and Professional Communication Study Program, one of the aspects that the writer emphasizes during the internship is the application of English language skills in a business



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context. This includes tasks such as translating official documents, which requires a deep understanding of specific terminology and language accuracy. This also allowed the writer

to hone business communication skills that are essential in an industrial setting. As such, each task the writer undertook not only enhanced the writer's technical expertise, but also strengthened the writer's understanding of business practices in the real world of work.

In addition, one of the main tasks during the internship was to translate the cooperation agreement. This task is closely related to the writer's study program which focuses on English for Business and Professional Communication. Translating cooperation agreements requires not only good language skills, but also a deep understanding of the business and legal terminology used in official documents. Through this assignment, I was able to apply the theoretical knowledge I had learned in class to a real practical situation, while honing my ability to translate business texts in the real world of work.

Scope of Activities 1.2

During the internship at PT Bank Tabungan Negara (Persero) Tbk, the writer's activities included several main tasks relevant to the writer's study program, are as follows:

- Translating Cooperation Agreement documents, the writer was 1. responsible for translating various cooperation agreement letters received by the company from Indonesian to English.
- 2. Performing Diploma Intervention Process This task involved verifying and validating the diplomas of employees who were going to join the development program. The writer ensures that the documents are in line with the company's requirements before employees can proceed with their development programs. This process involves checking the authenticity and conformity of the data on the diploma with the existing information in the company, as well as ensuring that all documents have met the applicable



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standards and regulations.

3. Archiving Employee-Owned Certificates The writer is responsible for managing and archiving employee-owned certificates obtained from various training and development programs.

1.3 Time and Place of the Implementation

The time and place of implementation of the internship carried out by the writer are as follows:

a. Time : 1 Februari – 31 Mei 2024

b. Company: PT. Bank Tabungan Negara (Persero) Tbk.

c. Address: Menara Bank BTN. Jl. Gajah Mada No. 1 Jakarta Pusat

d. Website : https://www.btn.co.id

1.4 Objectives and Benefits

The main purpose of this internship is not only to fulfill the requirements of the study index in semester 6, but also to gain direct experience in the real world of work. In addition, the writer also aims to develop practical skills needed in the business world, increase understanding of business processes in the financial industry, translate official company documents, and expand professional networks. During the internship, the writer was able to experience the following benefits:

- To gain a deeper understanding of the operations and business processes at PT Bank Tabungan Negara (Persero) Tbk.
- 2. To develop practical skills relevant to my field of study, such as document translation, administrative management, business communication, and human resource management.
- 3. To improve my ability to work in a team and independently, as well as to hone my analytical and problem-solving skills.
- 4. To expand my professional network and gain opportunities to learn from experienced practitioners in the financial industry.



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CHAPTER IV

CLOSING

4.1 Conclusion

After undergoing internship activities and completing the writing of the internship report, the writer has the following conclusions:

- 1. The writer's internship was carried out on February 1, 2023 May 31, 2023 at PT Bank Tabungan Negara (Persero) Tbk. The writer was placed in various departments within one division every 2-3 weeks, providing comprehensive experience in various areas of work relevant to the division. The purpose of this rotation is to provide interns with an in-depth and diverse experience in a dynamic and progressive work environment.
- 2. During the internship, the writer aims to develop specific skills relevant to the field of study, such as translation ability, business communication, and time management. The writer also applied the translation-related lessons learned during the 5 semesters and applied them during the internship period. While translating business texts, the writer applied various translation techniques, with the most frequently used techniques being literal translation, borrowing, and established equivalence. The challenges provided by the work environment at PT Bank Tabungan Negara (Persero) Tbk. helped the writer to continue to develop and improve her competence. In addition, the writer gained a deeper understanding of business processes related to the financial industry, such as risk management, banking services, and marketing strategies.
- 3. Working hours for interns start at 08:00 and end at 17:00 every weekday. During working hours, the writer actively participates in operational activities and ongoing projects in the department occupied. In addition, the writer is required to fill in attendance online through the *Magenta* platform and submit manual attendance every month as proof of attendance. At the end of the month, the manual attendance must be accompanied by a list of activities carried out during



the month.

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- 4. Two weeks before the end of the internship period, the writer is required to prepare an internship report in accordance with the format set by the company. This report is assessed to determine the writer's progress and achievements during the internship period. Before receiving the internship certificate, the writer must provide a review of the experience during the internship on the *Magenta* platform. This review serves as an evaluation and feedback for the company to continuously improve their internship program.
- 5. The writer concludes that this internship is very useful in applying the theory learned in college to practice in the industry. The writer has gained insight and experience in various operational and managerial aspects in the financial industry. In addition, this internship also helps in building good relationships with coworkers and mentors, which will be useful in future career development and personal growth.

This internship experience not only enriches the writer with practical skills that are directly applied in the world of work, but also strengthens the understanding of the theory that has been obtained during the lecture period. The knowledge gained during the internship provides the writer with a deeper insight into the field of study pursued. With this experience, the writer feels more prepared and confident to face challenges in the real world of work in the future, applying academic knowledge into effective and efficient professional practices.

4.2 Suggestions and Recommendations

The writer has the following suggestions for participants whose internship involves translating business texts:

- 1. Participants are advised to look for a company that has a field that is in line with the study program and can provide broader knowledge. The right choice of company will provide relevant experience for participants.
- 2. Participants are advised to discuss the translation process and ask for images or previously translated documents to see the translation standards applied by the company.



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3. Participants are advised to discuss with company representatives regarding business documents that can be published and are not confidential.

The suggestions that the writer wants to convey to the study program so that the implementation of internship activities can be carried out even better are as follows:

- 1. The study program is expected to expand its network with partners who provide internships for students.
- 2. The study program is expected to provide direction to students while undergoing internship activities and discuss what activities have been carried out. The writer hopes that by submitting these suggestions and recommendations, interns can prepare themselves better and the study program can continue to improve the quality and effectiveness of internship activities. Good collaboration between students, study programs, and partner companies will result in a more rewarding internship experience and contribute positively to students' professional development.

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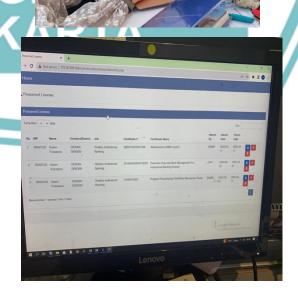
APPENDIX

Appendix 1. Documentation of Internship Activities







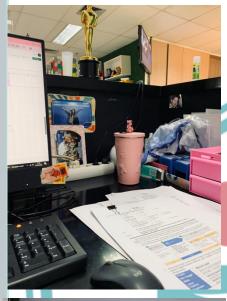


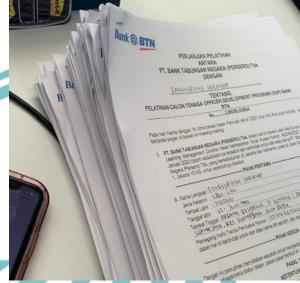
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Appendix 2. Attendance List

1. February Attendance List

Bank (a) BTN 14 d 14 17.00 ne of Me 08.00 17.00 08.00 17.00 M De 17.00 no 20 08.00 17.00 of MP 24 17.00 MP 08.00

12	21/02/2024	Pelaksanaan Kegiatan Expert Talk Session Merekap Absensi Peserta Expert Talk Session	08.00	17.00	d	N
13	22/02/2024	Mengatur kebutuhan Fun Games Bowling Merekap data Nametag peserta MSIB 6 Sembekalan MSIB Batch 6 Funding & Landing	08.00	17.00	d	Ne
14	23/02/2024	Pendataan Data Penempatan Peserta Magang MSIB Batch 6 Koordinasi Pengfriman nametag ke KC	08.00	17.00	6	No
15	26/02/2024	Morning Briefing Pembuatan Laporan Pengeluaran Kegiatan Acara "Bowling Fun Games Hut Bank BTN ke - 74	08.00	17.00	ક્	24
16	27/02/2023	Mendata Serifikat Manejemen Risiko Perbankan Menyusun Bukti Laporan Pengeluaran acara "Bowling Fun Games Hut Berik BTN ise-74 Tahun" Penyampaian SPM ise Divisi FAD	08.00	17.00	of	神
17	28/02/2024	Meregist Surat dan Memo Masuk/Keluar Meregist Perjanjan Belajar Membuat Uang Muka Februari	08.00	17.00	P	M
18	29/02/2024	Registrasi ODP Membuat Persiapan PPT untuk MSIB Batch 7 Meregist Memo Keluar	08.00	17.00	d.	Ne





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2. March Attendance List

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btn 08.00 14 of ap 17.00 08:00 08.00 17.00 M M d 08.00 17.00 06.00 17.00 n op Me m 08.00 17.00 17.00 M 06.00 17.00 M 08.00 17,00 N 17.00 n no 17.00 bL M 08.00 17.00 Hodir: 17 R nr 08.00 17.00 8 08.00 17.00 W 8 06.00 M **POLITEKNIK** NEGERI JAKARTA



3. April Attendance List

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btn X d at 17.00 no M d 17.00 M 08.00 d nr 17.00 08.00 d no 08.00 17.00 of 17.00 08.00 np d ar 17.00 08.00 Me 17.00 M no **POLITEKNIK** NEGERI JAKARTA



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Appendix 3. Certificate of Internship Activities





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Appendix 4. Form Pembimbingan PKL

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FORM PEMBIMBINGAN PKL (DOSEN PEMBIMBING PNJ)

JUDUL PKL: Implementasi Keterampilan Penerjemahan Surat Perjanjian Kerjasama pada PT. Bank Tabungan Negara (Persero) Tbk.

No	Hari/Tgl	Materi Bimbingan	Tandatangan
1	Selasa, 6 Juni 24	Pemeriksaan & Revici BAB I	Suf
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Depok, 24 Juli 2024

Pembimbing,

(Septina Indrayani, S. Pd., M. Tesol) NIP. 9202016020919810916